

MYOB AccountRight Classic (v19)



We're ending product support for our desktop software

Here's what that means for your clients including the next steps for their business.

What's happening

As of **30th September 2019**, MYOB will no longer provide features, patches, compliance updates or product support for AccountRight Classic.

After this date anyone with a perpetual licence will still be able to access their file, but you will no longer have updates to your software. This means no new feature updates and no new compliance updates.

We will also no longer provide updates to ensure AccountRight works on new Windows operating systems.

Key date to remember



30 Sept 2019

We'll stop product support for our AccountRight Classic platform

The benefits of moving online

- + Clients working online report increased revenue, reduced IT costs and improved productivity (taken from MYOB Business Monitor October 2013)
- + 9/10 MYOB online subscribers say working online has improved the simplicity of their accounting and bookkeeping processes. (MYOB Proof Points Study, 2017)
- + 2 in 3 small businesses have employees that regularly work away from the office, so there's a real need to work online.
- + Clients who move to MYOB online say they'd recommend moving for automatic matching of bank transactions, remote access (anytime, anywhere), remote secure storage and accessibility to advisors.

- + Working online provides access to time-saving benefits, such as bank feeds. Clients report spending up to 10 hours less on their accounting using bank feeds.
- + By using online invoicing clients were able to reduce their payment days by an average of 33 days.
- + By moving online, you will also receive regular feature updates throughout the year. More benefits, more regularly.

The next steps for clients

AccountRight Classic

If they have an MYOB subscription they'll automatically have access to the new AccountRight.

Upgrading is as easy as downloading the new software and then letting MYOB help migrate the existing file so it can be used both on and offline.

You can upgrade your clients through your partner dashboard, your Partner Manager, my.myob.com or get a step by step guide here.

AccountRight V19 with multi-currency

We're in the process of developing a new and improved multi-currency solution in the latest version of AccountRight so that your client can upgrade as soon as possible.

Some features of multi-currency will be available in 2018.3 when it is released shortly and additional components will be released steadily well in advance of the Sept 2019 deadline.

We will communicate with you as soon as they are ready so you can upgrade your clients.

[Register your client's interest](#) for the multi-currency beta so we can notify you once they are eligible to migrate and enjoy all the additional benefits of being online.

MYOB AccountRight Classic (v19) Fact Sheet

AccountRight V19 with multi-location

We're in the process of developing a multi-location solution in the latest version of AccountRight so that you can upgrade as soon as possible. It will be ready in advance of the Sept 2019 deadline.

At this stage we recommend **no action be taken with your clients** who are using this feature and we will communicate with you as soon as they are ready, so you can upgrade your clients.

AccountRight V19 with negative inventory

Negative inventory is not currently supported in AccountRight 2018. If your clients require this feature, please speak to your Partner Manager about available options, including our Enterprise products or AccountRight with an add-on solution.

AccountRight V19 with add-ons

Some add-ons are not compatible with the newer versions of AccountRight.

Next Steps

Most of our add-on partners who have built integrations for v19 have in the past 5 years also developed integrations to AccountRight 2018. We recommend you contact your add-on partner and ask about their integration support for AccountRight 2018.

For information about specific add on's such as LEAP Legal or warehousing/exporting add on's please consult our [FAQ document](#).

If you are unable to use your existing add-on with AccountRight 2018, we recommend checking out our directory of over 300 add-ons by visiting myob.com/addons

Training and Community Help

Partner Training Link Library

myob.com/nz/comms/accountants-partners/upgrade-training-link-library

MYOB Community Forum

community.myob.com

MYOB Academy

academy.myob.com

AccountRight Classic SME Hub

myob.com/classichub

AccountRight Classic Partner Hub

myob.com/classicpartnerhub

My Success

mysuccess.myob.com

Need more information?

For more information about the service, contact your Partner Manager or checkout myob.com/classicpartnerhub