

MYOB Exo

Client Hellman | Location NZ
Product MYOB Exo | Industry Logistic



Putting the logic into logistics

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Overview

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Its New Zealand operation employs about 100 staff in two Auckland locations and one in Christchurch.

“In addition to MYOB Advanced Business, the Exo – Employer Services solution is a vital component of our operations,” says Payroll Accountant, Poko Paitai-Barnett. “It ensures everyone gets paid properly and on time, while the new Bundy Bio-Metric time clocks ensure the payroll data is honest through fingerprint scanning for clocking in and out.”

Problem

As the saying goes, “Time is money”

No employer likes to think their staff might be cheating, but the reality is: time theft costs businesses a lot of money. Two of the most common ruses are:

- + Timesheet fraud – where employees round up to the nearest hour or lie about hours worked, and
- + Buddy punching – where employees clock in or out for a colleague who is not there.

A study published by the American Payroll Association reported that buddy punching was widespread, with more than 75% of companies losing money from this practice. We anticipate a similar impact for New Zealand companies.

Solution

A new way to manage time

Looking for a more efficient and easy way to manage employee time and payroll, Hellman turned to MYOB for solution. “The fingerprint scanning enabled by the Bundy time clocks eliminates practices like ‘buddy punching;’” explains Anthony Waldron, MYOB’s ES Direct Account Manager. “However, that’s only one aspect of the total HRM solution offered by Exo – Employer Services. Unlike many systems, which are often overly complex and involve double handling of data, this solution is designed for ease of use, allowing businesses to operate more efficiently and effectively.”

“All our warehouse and office staff use the Bundy clock-in system,” says Paitai-Barnett. “The clocks are polled every Monday morning and all the data is uploaded automatically into payroll. The costs and time spent are much easier for management to determine, plus we know where everyone is; whether they’re on-site or on leave. The managers don’t have to spend time looking at hand-written timesheets.”

The Exo system makes it easier to complete a payroll run, since all time reports are signed off by the managers, who are able to enter any adjustments themselves before the system is polled.

Outcome

Greater visibility, more flexibility

Having to manage multiple cost centres, broken down into departments and even sub-departments, it's crucial for Hellman to have visibility across all cost centres.

"The data we get out of payroll is crucial for managing our cost centres and that people are taking their leave correctly through the year," says Paitai-Barnett. "We can monitor department performances and even individuals if required. It's easy to extract the data that we can then manipulate to produce specific reports. Management finds this valuable to determine cost-effectiveness."

Exo's automated, accurate data feeds mean that less time is spent manually checking for errors. Paperwork has been 90% eliminated. The system also offers vital flexibility that enables Hellmann to respond quickly to changing customer needs.

"Scheduling exceptions have to be done at short notice," Paitai-Barnett says. "You never know when it's going to change, depending on how busy you are. We have to bring in extra staff, put on extra shifts, to handle busy times like the Christmas season. The Exo system enables us to easily make scheduling changes ourselves."

"MYOB Exo – Employer Services gives us that all-important confidence in our data, which is good for us and our employees."

Before	After
+ Doubts about accuracy of time submitted	+ Fingerprint scanning ensures accurate time reporting
+ Hand written timesheets	+ Data is easily verified and uploaded automatically into payroll
+ Risk of time theft	+ Errors and paperwork slashed
	+ Easy performance monitoring
	+ Flexible scheduling enabled