



WDHS cures problem with MYOB PayGlobal

Overview

Western District Health Service (WDHS) is renowned for its state-of-the-art facilities, up-to-date equipment and technology, and skilled, supportive staff. Its mission is to deliver high quality primary care, health promotion, illness prevention, extended care and community based services in Hamilton, Victoria, Australia.

WDHS incorporates five rural health organisations. This includes Hamilton Base Hospital, Frances Hewett Community Centre, Penhurst and District Health Service, the Grange Residential Care Service and YouthBiz. WDHS also processes pay for another five hospitals. This brings the total number of pay slips it processes to 750. This was handled by the previous payroll system, but the product did not satisfy all of the organisation's needs.



Problem

A healthier alternative

WDHS was using the NewPay/Peruse payroll system, which also had an HR module attached to it. However, the HR functionality did not meet the needs of the organisation and in 1999 it decided the time was right to look for a complete solution that could integrate the five major aspects of employee management - Payroll, HR, Time & Attendance, Rostering and Employee Self Service.

When a small public hospital three hours north of Hamilton began talking about the capabilities of the Time & Attendance software from PayGlobal (now MYOB PayGlobal), WDHS was very interested in finding out more. After a visit to see the software in action, and several discussions later, WDHS could see real value in implementing the software.

"We were looking for a complete management tool that would improve the way in which we managed our employees – not just another payroll system," said Jim Kennett, HR Manager. Impressed with the PayGlobal Time & Attendance component, WDHS was eager to discover what else PayGlobal could offer.

"TimeMaster, as MYOB PayGlobal was called back then, had not yet developed anything specifically for the Victorian Health market but we saw a huge potential in their product and decided that we were willing to work together with them to create a working template for mutual benefit," Jim says.

"We were looking for a complete management tool."



Solution

Time to move on

In 1999, WDHS was the first public hospital to break away from New Pay/Peruse in favour of a solution from PayGlobal including Payroll, HR, Time & Attendance, and Rostering. After the release of the PayGlobal product in August 2000, WDHS upgraded early the following year to the more intuitive and enhanced internet-enabled Windows product.



Fit to deliver

Once PayGlobal was in place, WDHS enjoyed a significant reduction in the time spent on manual processes, inefficiencies and double handling. The new payroll system also produced detailed and accurate reports. This helped managers make informed decisions and improve the company's overall performance.



Before	After
<ul style="list-style-type: none">> HR functionality of previous payroll system did not meet the needs of WDHS.	<ul style="list-style-type: none">> Integration between Payroll and Time & Attendance> Reduced time spent on manual processing> Informed decision-making using report functionality> Improved effectiveness for managers.