

MYOB PayGlobal

Client Hume Rural Health | Industry Health & Community Services
Location Australia | Modules MYOB PayGlobal HR + Payroll + Rostering + T&A



MYOB Payglobal: The healthiest option

The Hume Alliance of Rural Hospitals provides information and communication technology, strategic planning and implementation services for 17 public hospitals. It represents 5,000 employees in the north-east of Victoria, so when it needed to replace its payroll system, the Alliance had to ensure its new payroll provider could always be relied upon. Its choice was MYOB PayGlobal.

Problem

Poor prognosis

When Hume Alliance learned that its payroll provider would no longer be supporting the system it was using, it turned to those within its group for recommendations on a new payroll provider. A shortlist was created and MYOB PayGlobal emerged the winner.

The Alliance wanted a system with a proven track record in Victorian public hospitals and one that could assist to streamline key processes while providing superior management and employee information.

PayGlobal had very strong references from three other Victoria hospital sites, and the functionality within the Payroll and its Human Resources applications appealed to the Alliance's user base more than the competitors.

Solution

Prescription for success

Hume Alliance runs MYOB PayGlobal via an in-house ASP. It had to be implemented within three-and-a-half months across 16 of the Hume Alliance's 17 sites. The hospitals were brought across to PayGlobal in four groups following a largely centralised project planning process, with the entire system up and running within the timeframe. All employees were paid and there were no major problems.

Outcome

Clean bill of health

Feedback from both management and users on the new system was very positive. Hume Alliance has benefitted from streamlined processing, improved analysis of labour costs and better reporting. The Alliance is happy that the future direction of MYOB PayGlobal is in line with its own people management goals.

The Alliance is pleased with the development pathway that MYOB PayGlobal is on and believes it will continue to benefit from the company's continual development and refining of its products.

Before	After
+ Payroll provider no longer supported previous payroll system.	+ Streamlined payroll processing + Functionality to enable effective labour cost analysis + Enhanced reporting capabilities