

MYOB PayGlobal

Client Goulburn Valley Water | Location Australia
Product MYOB PayGlobal + T&A | Industry Utilities



Making waves with MYOB PayGlobal

Goulburn Valley Water is the largest manager and provider of urban water supply and wastewater treatment in Victoria. The company provides services to a population of over 129,000, stretching from the outskirts of Melbourne to the Murray River. Its infrastructure includes 37 water treatment plants, 26 wastewater treatment facilities and around 2,400 kilometres of water and sewer mains.

Goulburn Valley Water employs over 200 people. This workforce is complemented by partnerships with consultants and contractors to undertake a range of business, technical and operational functions. With so many people on the payroll, the company needed a seamless payroll process. Unfortunately, the existing system wasn't up to the job.

Problem

Old and outdated

Goulburn Valley Water had been using an outdated payroll system that didn't provide any upgrades.

According to Noel Squires, Manager of Information Systems, the company was impressed by the rich functionality of MYOB PayGlobal and by the fact it was the only provider on its shortlist to have an award interpretation. Award interpretation allows MYOB PayGlobal to automatically calculate employee payments in payroll based on the award rules. This eliminates the need for time-consuming data entry and error correction.

"We need to capture time-driven activity-based costing in a lot of detail and previously had extensive manual procedures," Noel explains. "This made the whole process very time-consuming with a lot of double handling. As our business is spread over a very large area, having the ability for employees to directly enter their own time costing was very important to us. MYOB PayGlobal's powerful award interpreter allows us to do this effectively."

"The ability for employees to directly enter their own time costing was very important to us."

Solution

A pool of options

A Microsoft Reseller recommended PayGlobal to Goulburn Valley Water. After doing their research and narrowing options to a shortlist of providers, PayGlobal was the clear winner. Goulburn Valley Water found PayGlobal to be price competitive and flexible. More importantly, it was a product they felt would grow with them in the long term as they develop their HR strategies.

"We looked at more expensive and less expensive products and found that PayGlobal stacked up well as a value proposition," Noel says. "Some of the more expensive products actually had less functionality than PayGlobal."

"Some of the more expensive products actually had less functionality than PayGlobal."

Outcome

Results begin to flow

After PayGlobal was implemented, conservative estimates showed the company was saving around \$70,000 annually on timesheet entry alone. Time spent processing payroll was reduced by more than 50%.

With Payroll and Time and Attendance modules up and running, staff were finally free from previously time-consuming processes. Needless to say, feedback from the payroll staff was very positive. The support team was also extremely helpful in answering any day-to-day payroll queries.

Before	After
+ Previous system had no improvements or upgrades	+ Annual saving of \$70,000 on timesheet entry
+ Time consuming data entry	+ More than 50% reduction in time spent processing payroll
+ A lot of double handling.	+ Full award interpretation
	+ Double handling of information eliminated