

MYOB PayGlobal

Client Calder Stewart Industries | Location NZ
Product MYOB PayGlobal + T&A | Industry Construction & Manufacturing



Calder Stewart demolishes old payroll system

Calder Stewart started as a two-man operation in 1955 and has grown into a multi-million dollar construction company with 472 staff. With nearly 60 years in business, the New Zealand company has remained committed to strong values, sound practices and positive culture.

This is strongly reflected in their excellent level of customer service. With a reputation for setting high standards, Calder Stewart decided it was time to find a payroll and HR solution that provided a level of service matching their own.

Problem

Cracks in the process

When Calder Stewart conducted a review of its payroll system, the company discovered numerous flaws. Bottlenecks in the process caused great frustration. Retrieving key employee information was a real challenge. Accessing accurate business reports also proved to be difficult. Needless to say, the inefficient payroll system was in desperate need of replacement.

Solution

Built on strong foundations

Calder Stewart had a long list of problems that needed solving and considered a range of different software options. The company sought a solution that could easily integrate payroll and HR requirements. Any required changes needed to be easily and cost effectively managed. The system also had to be capable of providing accurate reports, legislatively compliant calculations and fully automated processing. Another top priority was the ability to improve efficiency through best-practice data collection, storage and retrieval. Electronic approval of timesheets and employee self-maintenance solutions were also required. Most important of all, the company wanted a solution that provided a clear return on investment.

At the end of the day, Calder Stewart selected MYOB PayGlobal. It was an easy choice, as PayGlobal not only provided the integrated payroll process the company needed, but also the perfect time and attendance solution. What's more, the team at Calder Stewart were happy they found a partner with whom they can grow and develop their business.

"Right from the very beginning, everyone we dealt with at PayGlobal went above and beyond." says Denise Cooper, Calder Stewart HR Manager. "They were fantastic, down to earth, practical and extremely thorough in ensuring our specific needs were met."

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Outcome

Large scale results

Calder Stewart now has streamlined payroll processes, saving the company both time and money. Business approvals no longer involve long administration times. Folding and posting pay slips is a thing of the past. These positive changes increased productivity because employees were now free to work on other HR projects.

What's more, it was quick and easy to correct any payroll errors, lessening the impact on employees and providing managers with accurate reporting. The first payroll run went so smoothly it was a cause for celebration.

Before	After
+ Needed an integrated payroll and HR solution	+ Intuitive, easy-to-use integrated solution
+ Problems accessing accurate business reports	+ 50% cost savings on fees to previous payroll provider
+ Processes were slow and flawed	+ 75% reduction in payroll administration and processing time.