

MYOB PayGlobal

Client Victorian Cytology Service | Location Aus
Product MYOB PayGlobal | Industry Health & Community



Laboratory puts PayGlobal under microscope

Founded in 1965, the Victorian Cytology Service (VCS) is a government-funded pathology laboratory specialising in gynaecologic cytology. Its main function is to reduce the incidence of cervical cancer. The organisation, together with Victorian Cervical Cytology Registry, employs 140 staff.

Problem

Losing support

Victorian Cytology Service, just like other organisations in the Victorian public health sector, used a payroll system called NewPay/Peruse. After learning that support for the system was going to expire, VCS began to investigate alternative payroll providers.

It wanted an economical and highly reliable solution, and also used the opportunity to look at how it could enhance its processes.

The laboratory was reluctant to rush into implementing a new system until it was convinced that it could cope with the complexity of Victorian Public Health Sector entitlements. Upon reviewing MYOB PayGlobal, VCS knew it had found what it was looking for.

Solution

More than just a payroll system

Originally, VCS was only looking for a new payroll system, but it decided that PayGlobal's Time & Attendance module would also be of great benefit as it enabled the automation of timesheet processing and reporting.

Furthermore, VCS opted for an in-house set-up, which gave it more control over its employee data and reporting.

"We were very impressed with the flexibility of PayGlobal, including its easy reporting and integration. It was important to us that departments, other than payroll, could benefit from the information we were collecting. We were also influenced by the fact that other health sector organisations were using PayGlobal and seemed very happy with its performance," says Payroll Officer, Yvonne Sheppard.

"We were very impressed with the flexibility of PayGlobal."

Outcome

Good news

After setting up PayGlobal, the benefits were clear. PayGlobal reduced the time it took to record employee attendance and translate the information into payroll. Employees clock in and out using a magnetic swipe card, which automatically imports the data into MYOB PayGlobal Time & Attendance. The times are compared with the employee's profiled hours and a precise start time and end time is created for each day an employee has worked.

Supervisors only need to check times for employees without profiled hours or who are absent. This automation allows supervisors to monitor attendance progressively throughout the pay period and significantly improves the efficiency of checking employee attendance.

Once employee attendance is checked, the MYOB PayGlobal Award Interpreter automatically processes the employee payments. This removes the need for the payroll manager to interpret timecards manually. The calculated transactions are then submitted to PayGlobal Payroll for final processing.

"We are happy with MYOB PayGlobal as our provider," Yvonne says. "We have a reliable, user-friendly system tailored to meet our present needs, and the flexibility to accommodate future changes. We have control over the payroll process and reports. Implementation and support personnel have been extremely helpful and accommodating.

"Implementing Payroll and Time & Attendance allowed us to automate most of the payroll process, specifically enhancing the accuracy of payroll through the use of an Award Interpreter," Yvonne continues. "We were also able to easily report on financial and employee attendance information."

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Before	After
+ Could not check payroll before finalisation	+ Manual processing for payroll reduced
+ Laborious manual processing	+ Flexible reporting
+ System prone to operator errors	+ Accurate payroll processes
	+ Ability to accommodate changes